



Love.



Local.



Power.



NECCOOPENERGY.COM



YOUR BRAVERY.

OUR THANKS.

Proud to honor the brave men and women who have served by offering military programs to active military and veterans.

Active Military & Veterans Credits

We're proud to honor those who've served our country by offering our veterans and active military a \$25 electricity bill credit, which will be applied to your May 2023 NEC Co-op Energy electric bill. It's just one way we salute you, our valued member, for your service.

How to Apply

Veteran status verification can be submitted to NEC Co-op Energy until **April 28, 2023**. Any verification received after **April 28, 2023** will be credited beginning the following calendar year if the account is still active. (Please do NOT email since since Veteran status verification contains personal information.) Please mail to **14353 Cooperative Avenue, Robstown, TX 78380**. Verification is only required one time and will be kept on file for future years. If a NEC Co-op Energy member who is a veteran cancels their NEC Co-op Energy services and rejoins NEC Co-op Energy, proof of military service may be requested again. For more information please visit our website www.neccoopenergy.com/for-members/military-programs/.

Severely Burned Veterans Credit

Thanks to Senate Bill 981, we're able to assist severely burned veterans by reducing their NEC Co-op Energy electric bill with a \$50 credit for the months of May to October. Give us a call at 1-855-632-7348 to get more information and see if you qualify.



**Scan the QR Code above
to get started today!**



@NEC CO-OP ENERGY



Love.



Local.



Power.

Load Shed Information

Important Information About Electricity Load Shedding and What It Could Mean to You

When electric supply provided by all available power generation plants, wind farms and other sources becomes insufficient to meet consumer demand, ERCOT, the Texas grid operator, begins emergency operations. During a power emergency when electric supply cannot meet consumer demand for electricity and all other operational tools have been exhausted, the demand for electricity must be reduced to avoid uncontrolled blackouts. As a last resort, ERCOT will instruct electric utilities, public power companies and electric cooperatives, who provide electric power line services, to implement controlled electricity customers outages to reduce the customer demand for electricity on the ERCOT grid. This is referred to as load shed and will last until the power emergency is resolved by ERCOT.

Typically, before calling for controlled electricity customer outages, ERCOT takes steps to reduce the demand on the electric grid by asking electricity customers to reduce electric usage. All electric utilities and electric cooperatives who maintain electric power lines are obligated to immediately implement load shed procedures when ERCOT instructs.

Each power delivery company is required to maintain and make available information for consumers about their procedures. Click on the link for your power delivery company below to learn more about their load shed procedures and plans.

AEP Texas Central and AEP Texas North:

<https://www.aeptexas.com/outages/load-shed-information>

Oncor:

<https://www.ongor.com/content/dam/ongorwww/documents/partners/rep/Load%20Shed%20Information%20incl%20span.pdf.coredownload.pdf>

CenterPoint Energy:

<https://www.centerpointenergy.com/en-us/Documents/CEHE-Load-Shed-Document.pdf>

TNMP :

<https://www.tnmp.com/sites/default/files/2021-12/tnmp-rep-load-shedding.pdf>

Sign Up for Recurring Payments Today

No more late fees | No postal delays or lost payments in the mail | set-it-and-forget-it

It is voluntary. Members can sign up for recurring payments 3 easy ways:

1) Our Phone Payment System @ 1-855-632-7348 2) Through MyAccount online 3) Speaking with Member Care @ 1-855-632-7348 Ext 4