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NECCOOPENERGY.COM

NEC Co-op Energy doesn't maintain power lines, but we still want to help when your power is out!

NEC Co-op Energy is your top trusted retail electric provider who buys and sells power to members. We are not a transmission and distribution service provider, (TDU) that maintains power lines and restores outages.

As spring storms are upon us and hurricane season approaching, we want our members to receive the best outage information possible. Please contact your power line provider (TDU) to report an outage.



Visit your power line provider (TDU's) website **for other outage notifications and options!**

Contact your TDU or visit their website and ask about outage communication



AEP Delivery Areas – AEP North & AEP Texas Central 1-866-223-8508



Oncor 1-888-313-4747



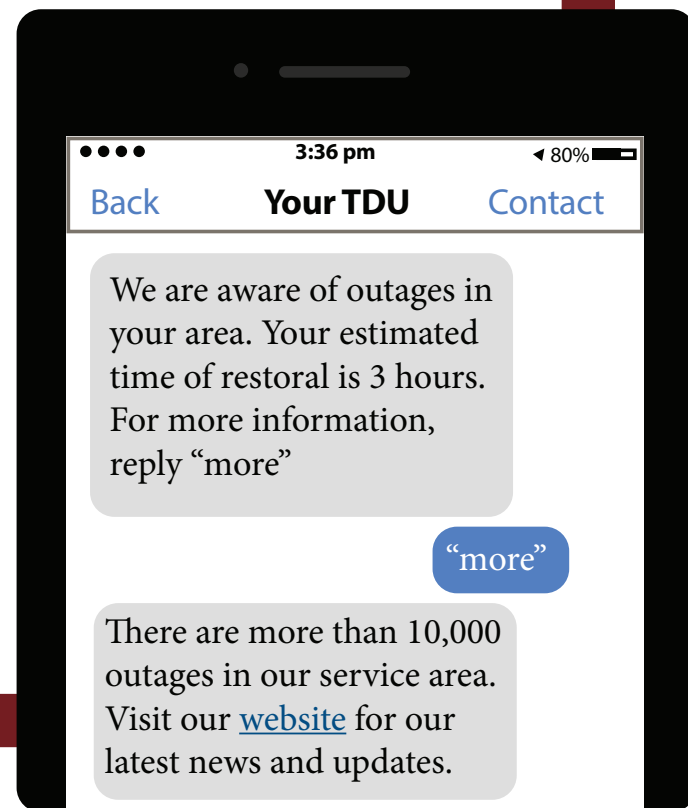
CenterPoint 1-800-332-7143



Texas-New Mexico Power (TNMP) 1-888-TNMP456 (1-888-866-7456)

Sign-up for Outage Notifications

With your transmission and distribution service provider



Load Shed Information

Important Information About Electricity Load Shedding and What It Could Mean to You

When electric supply provided by all available power generation plants, wind farms and other sources becomes insufficient to meet consumer demand, ERCOT, the Texas grid operator, begins emergency operations. During a power emergency when electric supply cannot meet consumer demand for electricity and all other operational tools have been exhausted, the demand for electricity must be reduced to avoid uncontrolled blackouts. As a last resort, ERCOT will instruct electric utilities, public power companies and electric cooperatives, who provide electric power line services, to implement controlled electricity customers outages to reduce the customer demand for electricity on the ERCOT grid. This is referred to as load shed and will last until the power emergency is resolved by ERCOT.

Typically, before calling for controlled electricity customer outages, ERCOT takes steps to reduce the demand on the electric grid by asking electricity customers to reduce electric usage. All electric utilities and electric cooperatives who maintain electric power lines are obligated to immediately implement load shed procedures when ERCOT instructs.

Each power delivery company is required to maintain and make available information for consumers about their procedures. Click on the link for your power delivery company below to learn more about their load shed procedures and plans.

AEP Texas Central and AEP Texas North:

<https://www.aeptexas.com/outages/load-shed-information>

Oncor:

<https://www.ongor.com/content/dam/ongorwww/documents/partners/rep/Load%20Shed%20Information%20incl%20span.pdf.coredownload.pdf>

Centerpoint Energy:

<https://www.centerpointenergy.com/en-us/Documents/CEHE-Load-Shed-Document.pdf>

TNMP :

<https://www.tnmp.com/sites/default/files/2021-12/tnmp-rep-load-shedding.pdf>



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