



- Shares profits with Members
- No surprise fees or markups
- Locally owned and operated
- Supports local communities
- No contracts
- Discount for veterans

NEC Co-op Energy Celebrates 2019 Success and Recognizes Administative Professionals Day

2020 is off to a great start for NEC Co-op Energy, employees have had a bigger impact on the cooperative than ever before. As National Administrative Professionals Day approaches on Wednesday, April 22, 2020, we take this opportunity to reflect on the accomplishments that NEC Co-op Energy achieved in 2019.

Last year was an exciting year for NEC Co-op Energy, we were the top trusted Retail Electric Provider in Texas, the Caller Times #1 Best of the Best Electricity Provider 6-yeares running, had a 94 out of 100 ACSI score and experienced strong growth in membership.

"It takes everybody's skills, dedication, and commitment to serving cooperative members for NEC Co-op Energy to reach this level of success," said Chief Executive Officer, Varzavand Irani, "however, these achievements are not the result of a single person, rather the results of a group talented professionals joined together by their passion for fulfilling the cooperative mission. I want to say that I appreciate the efforts of the NEC Co-op Energy employees not just on Office Staff Appreciation Day, but every day for the excellent work they do."

NEC Co-op Energy would also like to thank South Texas Electric Cooperative (STEC) Retail for the work they do in our Victoria office. STEC Retail employees contributed to the overall 2019 success of NEC Co-op Energy through assistance with billing, EDI transactions, member service, and more.

While 2019 was a strong year for NEC Co-op Energy, we're confident that these results will continue throughout 2020 and beyond. This year, we plan to add to our current success by maintaining and growing our membership, continuing to support the community we serve and fulfilling the cooperative mission of providing reliable, cost-effective electric service in a culture where safety is a priority.



NEC Co-op Energy Management/STEC Retail team

When you refer friends, family or businesses, you'll receive a \$50 bill credit when they join. And here's the great part: there's no limit on referrals!



\$50

BIG Things Happen When You Round-Up



Your NEC Co-op Energy membership can have a direct impact on the well-being of local communities through participation in Operation Round-Up.

Through Operation Round-Up, NEC Co-op Energy members volunteer to "round up" their electric bills to the next dollar. All of the additional change goes to a non-profit fund developed by NEC called Nueces Electric Charities, Inc. The money adds up each year and Nueces Electric Charities (on behalf of all participating NEC NEC Co-op Energy members) gives a check to various worthy community projects like the HALO-Flight air ambulance service. The monthly donation by a member, per account, never exceeds 99

cents per month, can be as low as a penny, and averages just \$6 per year.

Nueces Electric Charities has supported a variety of organizations including South Texas Lighthouse for the Blind, United Way of the Coastal Bend, Driscoll Children's Hospital and many more. To participate in Operation Round-Up, select the "Opt in" option on the back of your electric bill and return to NEC Co-op Energy. If you subscribe to paperless billing, call 361-767-3865 and speak to one of our Member Service Representatives to opt-in to Operation Round-Up.



Military Programs!

Visit our website to learn about ways that active/former/burned military can receive electric bill credit!

Veterans status verification can be submitted to NEC Co-op Energy up until April 26 of any year for credit that calendar year. Any verification received after April 26 will be credited beginning the following calendar year if the account is still active. Please do NOT email. Verification is only required one time and will be kept on file. If an NEC Co-op Energy Member who is a veteran cancels their NEC Co-op Energy Services and then returns later and rejoins NEC Co-op Energy, proof of military service may be requested again.



Happy Easter!

NEC Co-op Energy will be closed on Friday, April 10, 2020.

We wish you a joyful and peaceful Easter Sunday!