



Love.



Local.



Power.



NECCOOPENERGY.COM

Important Billing Information

Missing Return Payment Envelope? Due to supply chain issues, some bills may not have one. Please feel free to sign up for PAPERLESS E-BILLING or RECURRING PAYMENTS at www.neccoopenergy.com or pay by our AUTOMATED PHONE PAYMENT at 855-632-7348 option 1. Thank you for your understanding.

The 2 types of Energy Conservation asked for by NEC Co-op Energy

Energy conservation is the decision and practice of using less energy. Turning off the lights when you leave the room, unplugging appliances when they're not in use, and raising your thermostat are all examples of energy conservation. The two main reasons people conserve energy are to gain more control over their energy bill and reduce the demand on the electric grid and earth's natural resources.

As the days are getting hotter, with triple digit temperatures statewide, you've seen two types of energy conservation requests from NEC. Peak and ERCOT Conservation Appeals. **What is the difference in these requests and how do they affect you as an NEC Co-op Energy member?**

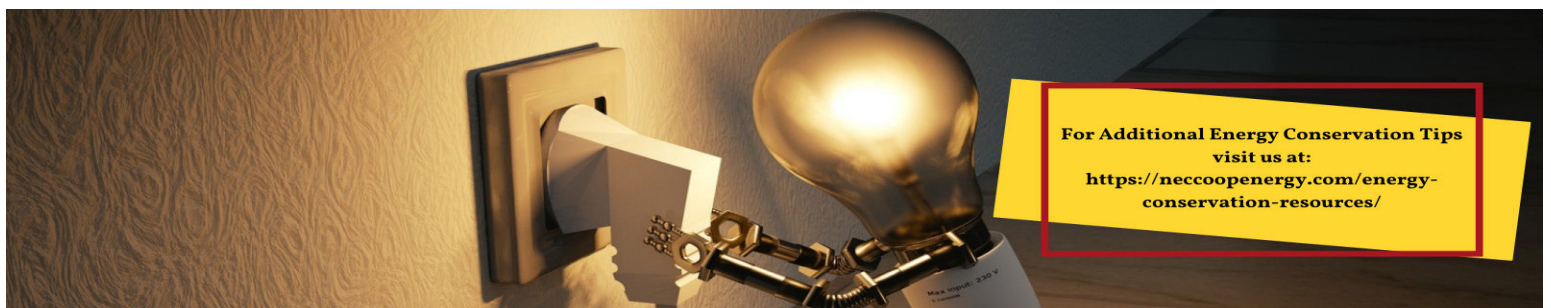
Peak Conservation Requests

Conservation requests to control the peak is requested conservation during the high electricity demand times, usually, 2:00 pm to 7:00 pm. By reducing energy use during system peaks each summer, we help to lower electric bills for all members for the following year. Each year, we try to manage the highest 15-minute interval of electricity demand during each of the 4 summer months. The lower your TDU providers demand is during these 15 minute peaks, the lower our costs-- and in turn your costs --will be the following year. The four peak events occur once each month in June, July, August, and September, usually between the hours of 2 and 7 p.m. They're triggered when system demand is highest: usually on the hottest days of the month during the post-work/dinner hours when we're all arriving home, turning on the air conditioning, starting dinner, and running large appliances like dishwashers. We can't avoid peaks, but we want to do all we can to prevent those peaks from going higher by reducing the amount of energy we use during peak times. Every bit counts toward a lower bill next year.

Conservation Appeals from the Grid Operator, ERCOT

With extreme hot weather driving record power demand across Texas, the Electric Reliability Council of Texas (ERCOT) may issue Conservation Appeals. When ERCOT does this, they expect that there are not enough generation resources to meet the demand expected, and so it asks all Texas electricity companies to ask Texans and Texas businesses to voluntarily conserve electricity to reduce the demand on the grid. Some of the factors that may drive the need for these conservation requests are record high electric demand and generation resources that become unavailable. Generation resources can become unavailable due to wind not blowing, cloud cover over solar resources, and thermal generation that needs to go offline for maintenance. During these events ERCOT continues to use all tools available to manage the grid effectively and reliably, including using reserve power and calling upon large electric customers who have volunteered to lower their energy use. NEC recommends our members do their best to conserve energy during these times. If we all conserve energy during these times, we can work together to minimize the chances of suffering rotating outages.

NEC Co-op Energy realizes that energy conservation is a conscious choice that members make to minimize their energy usage. We, at NEC Co-op Energy, appreciate our members understanding and cooperation during these hot summer months. We strive to keep our members updated and educated on ways to conserve energy, when to conserve energy, and reasons why we are requesting energy conservation. Together we can beat this heat and keep our cost down.



For Additional Energy Conservation Tips
visit us at:
<https://neccoopenergy.com/energy-conservation-resources/>

Understanding Your Electric Bill

1 Power Provider

NEC Co-op Energy is your Retail Electric Provider (REP). We provide at-cost electric service for homes or businesses.

2 Current Charge

Your Current Charges consist of a Base Charge, Energy Charge, and any opt-in NEC Co-op Energy programs such as the HALO-Flight Guardian Program or Operation Round-Up. Base Charge is the cost of creating bills and other administrative services. The Energy Charge is the at-cost charge for energy consumption. Most REP's list the Current and TDU Pass-

3 TDU Pass-Through Charges

The TDU Pass-Through Charge is the cost of your Transmission and Distribution Utility to cover costs for poles, wires, transformers, and other services.

4 Taxes

Residential electricity in Texas is non-taxable. Tax charges consist of PUC ASSESSMENT, gross receipt assessment, and commercial sales tax charges (if applicable).

5 kWh Usage History

This chart on your bill includes your current energy usage history for the past 13-months.



PO Box 103000
Victoria, TX 77903-3000
PUC LICENSE # 10166X

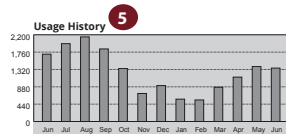
Questions or Comments
855-632-7348
M-F 8am-5pm CST

help@neccoopenenergy.com
www.neccoopenenergy.com

For Outages / Emergencies
Call: Your Transmission & Distribution Utility (TDU)

NEC Co-op Energy consumers may obtain information about the prices for future bills and a 12 month pricing history at www.neccoopenenergy.com

For more information about residential electric service please visit www.powertochoose.com



PO Box 103000
Victoria, TX 77903-3000

☐ Check here to update mailing address or donate to other programs. See back of the bill or go to www.neccoopenenergy.com

OUR MEMBER
123 ANY STREET
ANYWHERE, TX 78410

Acct #: 160709xxxx Bill #: B20064xxxx Bill Date: 06/29/20
Member ID #: 123456

Page: 1 of 1

OUR MEMBER
123 ANY STREET
ANYWHERE, TX 78410

Service at ESI ID #: 100327894516XXXX
123 ANY STREET
ANYWHERE, TX 78410
noemail@neccoopenenergy.co

Bill Date: 06/29/20 Bill Period - 05/28/20 thru 06/26/20

Previous Balance	Payments/Adj.	Current Charges	Amount Due	Due Date
\$178.57	-\$178.57	\$173.08	\$173.08	07/15/20

Meter	Type	Dates	Current Meter Read	Previous Meter Read	Multiplier	kWh Usage	kW Demand	Power Factor
153073xxx	ACT	05/28 - 06/26	17735	16380	1	1,355.00		

Previous Charges	Qty	Rate	Amount
Previous Balance.....			\$178.57
Payment on 06/18/2020.....			-\$178.57
Balance Forward			\$0.00

Current Charges	Qty	Rate	Amount
NEC Co-op Energy Charges			
Base Charge.....			\$7.50
Energy Charges.....	1,355.00	0.07341	\$99.47
Halo Flight Guardian.....			\$1.00
TDU Pass-Through Charges			
CRE030:Utility Service Quality - Other Credit.....			-\$3.76
RRR006:Regulatory Commission Mandated Refund.....			-\$0.58
TDU Pass-Through Charges.....			\$69.24
Taxes			
PUC ASSESSMENT.....			\$0.21
Total Current Charges.....			\$173.08
Total Amount Due.....			\$173.08

Agreement Details

You have a variable rate contract with no termination fee.

The average price you paid for electric service this month is 12.7¢ per kWh.

If you believe this bill includes unauthorized charges, please contact NEC Co-op Energy to dispute such charges at 1-855-632-7348. If you are not satisfied with our review, you may file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512) 936-7120 or toll-free in Texas at (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136.

...Please return this portion with your payment...

Acct #: 160709xxxx	
Bill Date: 06/29/20	Bill #: B20064xxxx
Amount Due: \$173.08	Due by: 07/15/20
Amount Enclosed : \$	
Do Not Pay - Auto Credit Card Payment Scheduled on Due Date	

☐ Check here if you would like to donate \$1 each month towards the Member to Member Bill Payment Assistance Program

NEC Co-op Energy
PO Box 659832
San Antonio, TX 78265-9132

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What is a Kilowatt-Hour (kWh)?

The kilowatt-hour is the basic measurement used to calculate your bill. Any electronic device has a certain amount of electricity it needs to function, also known as its wattage. For example, the average ceiling fan is 50 watts. If you use that ceiling fan for 20 hours in one month, your ceiling fan will have consumed one kilowatt-hour.