

## **We Do Things Differently**

- Shares profits with Members
- No surprise fees or markups
- Locally owned and operated
- Supports local communities
- No contracts
- Discount for veterans

# New Study Recognizes NEC Co-op Energy as the Top Trusted Retail Electric Provider in Texas!

Escalent, a top human behavior and analytics firm has released a new study which surveyed over 5,300 residential customers, found that NEC Co-op Energy is the highest scored retail brand in Texas.

According to the study, in the 2019 highly competitive Texas electric market, customers are now less likely to recommend their retail electric provider compared to previous years. However, this is not the case for NEC Co-op Energy. Due to strong and lasting connections with our members, NEC Co-op Energy leads the way in top scoring net promoter scores among competition.

NEC Co-op Energy wants to thank our members who continue to inspire us to fulfill the cooperative mission.

TOP TRUSTED!

OPT FOR CO-OP

## **NEC Christmas Card Decorating Contest**

#### **Christmas Card Age Categories**

8 & Under 9 - 13 14 - 17

Rules: Entries must be hand-drawn and follow the contest theme of combining electricity or lineworkers with a Christmas or holiday component. All entries must be received by 5 p.m. on Thursday, January 23, 2020. DEADLINE EXTENDED to 5pm on Wednesday, July 8, 2020!

All submitted works must be an original concept and not a copy of anyone else's copyrighted material. If your image infringes upon another's copyright, it will be disqualified. Upon submitting your work to NEC for this contest, you are solely responsible for any infringement on copyrighted materials. Artwork must be delivered to the NEC offices or emailed in a JPG format that does not exceed 1MB. A one page submission form found at www.

neccoopenergy.com must also be completed and returned with the artwork submission to be considered a complete entry. All artists must be dependents of a current member of NEC Co-op Energy. Children 17 and under are eligible to participate. One grand prize winner and one runner up will be determined in each of the three age categories, listed below. Winners will be announced in the August edition of Texas Co-op Power magazine. The three grand prize winners will each receive a \$100 electric bill credit and a \$100 Wal-Mart gift card. The three runner ups will each receive a \$50 electric bill credit and a \$50 Wal-Mart gift card. NEC will also determine which of the winners' artwork will be featured on the 2020. **NEC Christmas Cards.** 



LIKE

## **Military Programs**

We're proud to honor those who've served our country by offering our veterans and active military a \$25 electricity bill credit, which will be applied to your Memorial Day bill. It's just one way we salute you, our valued member, for your service.

• To enroll for the credit, you need a copy of your military verification, visit www.neccoopenergy.com.

## **Severely Burned Veteran's Credit**

Thanks to Senate Bill 981, we're able to help severely burned veterans reduce their summer electric bill with a \$50 credit for the months of May to September. Visit www.neccoopenergy. com to get started.

Veterans status verification can be submitted to NEC Co-op Energy up until April 26 of any year for a credit that calendar year. Any verification received after April 26 will be credited beginning the following calendar year if the account is still active. Please do NOT email. Verification is only required one time and will be kept on file. If a NEC Co-op Energy Member who is a veteran cancels their NEC Co-op **Energy Services and then returns** later and rejoins NEC Co-op Energy, proof of military service may be requested again.