



Love.



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NECCOOPENERGY.COM

Your Voice Matters!

As a member-owner of our cooperative we would like to hear from you! Please take our 2022 Member Satisfaction Survey located on our website!

The online survey will be available until
June 15, 2022.



May is National Electrical Safety Month

All safety begins with awareness and the ability to identify potential hazards. National Electrical Safety Month is a great opportunity to brush up on tips for staying safe around electricity.

Light the way to safety



Bulb Wattage

Match bulb wattage with the wattage indicated on the light fixture



Lamp Cords

Check lamp cords for damage or cracks



Extension Cords

Extension cords should be temporary, have a professional install additional power receptacles as needed

Be Prepared



Smoke Alarms

Smoke alarms should be located throughout your home



Test Smoke Alarms

Test smoke alarms every month



Fire Emergency Plans

Talk to your family about creating a fire emergency plan



Plan Ahead for Life Support During Power Outages

Texas electricity consumers who have a member of their household on life support equipment or who have a chronic condition for whom an interruption of power could result in a life-threatening condition may contact their TDU (power line company) to apply for chronic condition or critical care status. This status provides extra notification considerations, when possible, ahead of a storm or expected power interruption.

Chronic condition or critical care status does not guarantee an uninterrupted, regular, or continuous power supply. If electricity is a necessity, you must make other arrangements for on-site back-up capabilities or other alternatives in the event of loss of electric service. The application for this status requires verification from your healthcare provider and the form and further directions are available at:

<https://www.puc.texas.gov/industry/electric/forms/critical/ccform.pdf>

For questions about this application and/or the process, contact your transmission and distribution utility (TDU) during normal business hours at the phone number or email address below:

✓ AEP Texas Central	877-547-5513 361-880-6027	billing-dereg_texas@aep.com
✓ AEP Texas North	877-547-5513 361-880-6027	billing-dereg_texas@aep.com
✓ CenterPoint Energy	713-945-6353 713-945-6357	criticalcare-res@centerpointenergy.com
✓ Nueces Electric	800-632-9288 361-387-4139	criticalcarereg@nueceselectric.org
✓ Oncor	888-313-6862 800-666-3406	contactcenter@oncor.com
✓ TNMP	800-738-5579 469-484-8623	criticalcare@tnmp.com



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