

PORTAL – REGISTRATION

Please only register once. Even if have multiple accounts

page 1 -Verification

REGISTER ACCOUNT

Step 1: **VERIFY ACCOUNT INFORMATION**

1 Account Number *

2 Service Location Zip Code *

3 Phone Number On Account

OR

Email Address On Account

Enter either phone # or email address on account, or both

GO TO STEP 2

Already have a user name? [Login Here](#)

[Resend Activation Code](#)

page 2 – New Login Setup

REGISTER ACCOUNT

Step 2: CREATE LOGIN

What you choose here will determine your **Username** of:

Email Address or Mobile Number

Welcome to our new and improved customer portal! We have recently updated our security policies, and will use either your email address or a mobile phone number as your online ID. Please enter your email address or mobile phone below.

Username: Email or Mobile Number

Use Mobile Number

Create Password

Show

Confirm Password

Show

☐ By registering, I agree with NEC Co-op Energy's [Terms of Service](#)

BACK

REGISTER

Already have a user name? [Login Here](#)

[Login Here](#)

Password criteria

word strength

- Eight (8) characters minimum
- One uppercase character
- One number
- Cannot contain special characters ; > < | } { + = ? & , : ' " ~

Hide

op Energy's Terms & Conditions

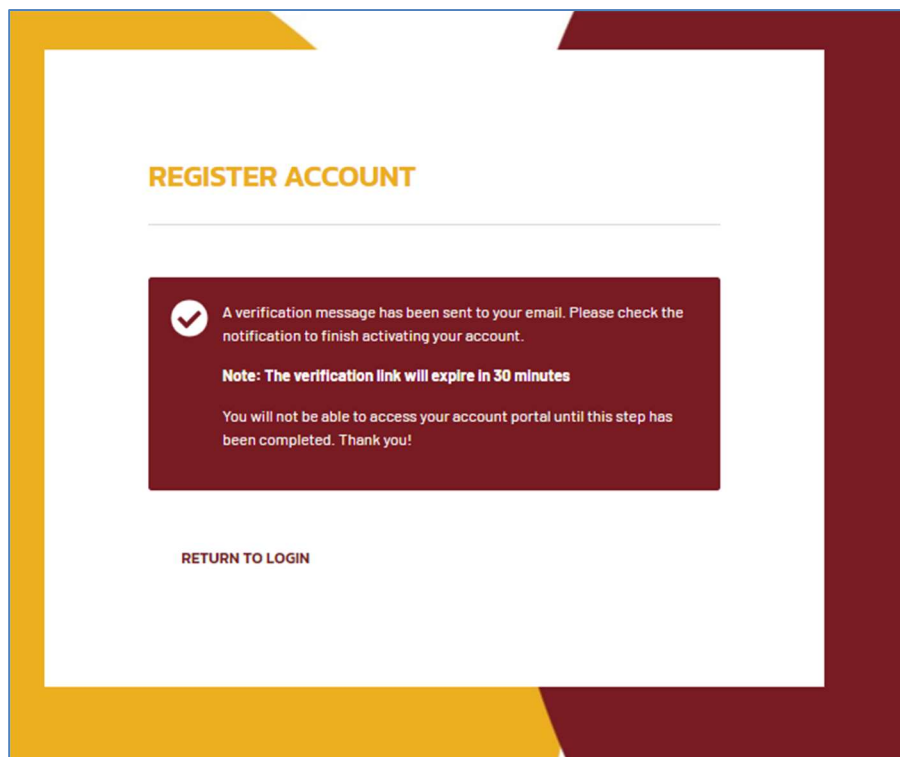
PORTAL – REGISTRATION

page 3 – New Login Setup

EMAIL CONFIRM REGISTRATION: You will see the below message that you were sent an email.

NOTE: If do not see email, please check in your JUNK email folder.

If have YAHOO email address and are not receiving the email, you may need to use a different address server or register with your MOBILE NUMBER.

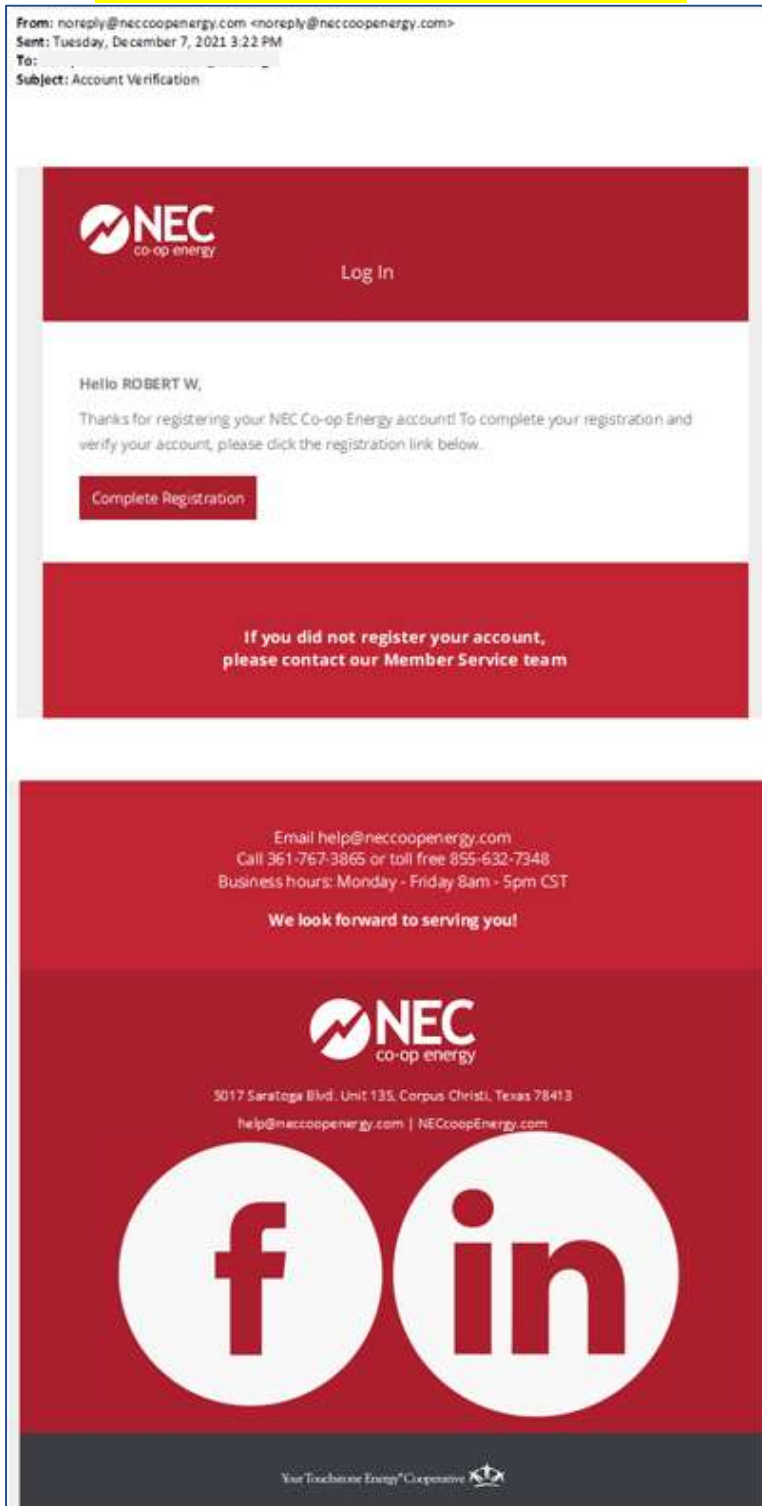


PORTAL – REGISTRATION

page 4 – New Login Setup

Below is the email you will receive.

Click on, “**Complete Registration**”



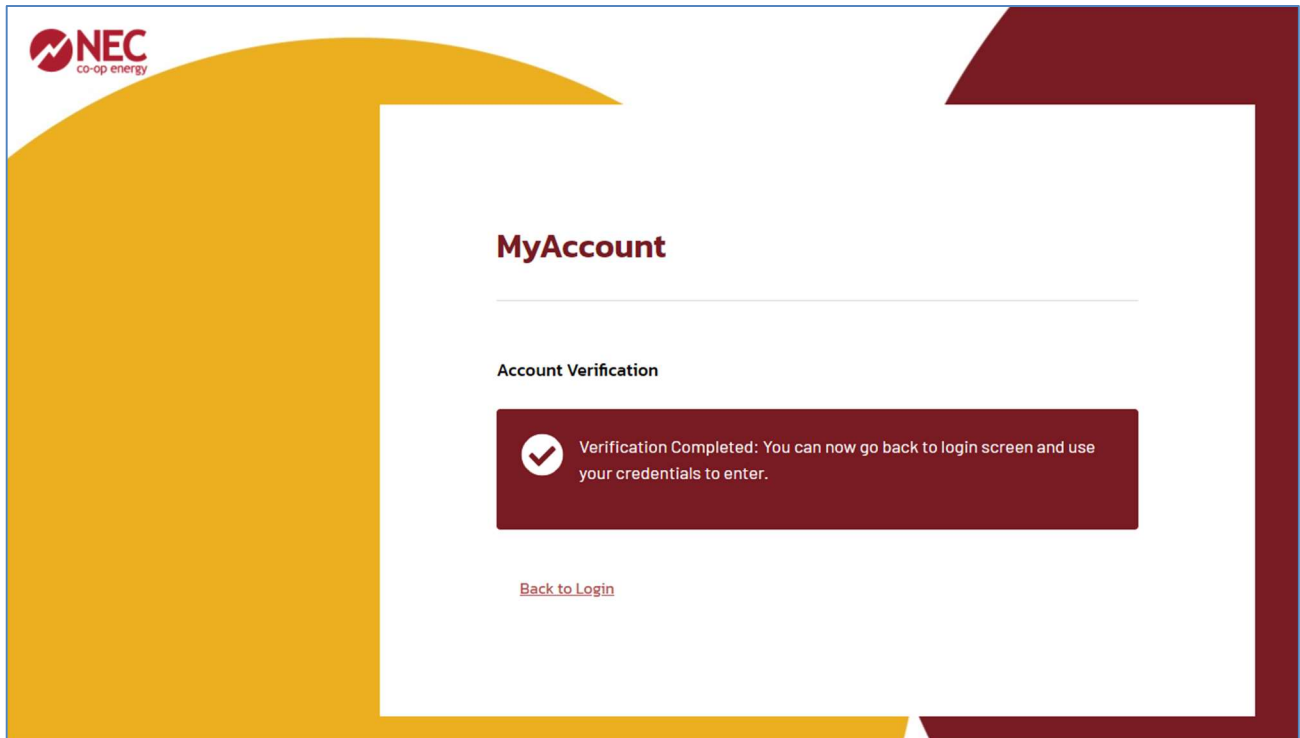
PORTAL – REGISTRATION

page 5 – New Login Setup

SUCCESSFUL VERIFICATION

Your browser will show this message.

Click “Back to Login” and you can now login.



PORTAL – REGISTRATION

page 6 – New Login Setup

User Name is what you chose to register:

Email address or Mobile Number

Click on **LOGIN**

The screenshot shows the NEC Co-op Energy MyAccount portal. On the left, the 'MyAccount' section has a 'Login with' heading. Below it are input fields for 'User Name' and 'Password'. The 'User Name' field is highlighted in yellow. Below the password field is a 'Show' button with an eye icon. There is a 'Remember me (For a month)' checkbox and a 'Forgot Password' link. At the bottom of this section are two buttons: 'LOGIN' and 'REGISTER'. On the right, a dark red sidebar contains the heading 'Don't have an online account?'. Below this is a paragraph explaining that registration takes a couple of minutes and requires a NEC Co-op Energy account number. A list of benefits follows, each with a checkmark icon: 'Look at and pay your bills', 'View your usage', 'Manage your notifications', and 'Update your account information'. Below this list is a horizontal line. Further down is the 'Quick Pay' section, which includes the heading 'The Fastest Way to Pay Your Bill' and a paragraph stating 'Make a payment without even logging into your NEC Co-op Energy account'. To the right of this text is a stopwatch icon. At the bottom of the sidebar is a white button labeled 'MAKE QUICK PAYMENT'.

MyAccount

Login with

User Name

Password

☐ Remember me (For a month) [Forgot Password](#)

LOGIN **REGISTER**

Don't have an online account?

If you've not yet registered for MyAccount, it only takes a couple of minutes – you'll need your NEC Co-op Energy account number handy. Once you've registered, you can:

- ☒ Look at and pay your bills
- ☒ View your usage
- ☒ Manage your notifications
- ☒ Update your account information

Quick Pay

The Fastest Way to Pay Your Bill

Make a payment without even logging into your NEC Co-op Energy account

MAKE QUICK PAYMENT

TO SEE MULTIPLE ACCOUNTS IN CUSTOMER PORTAL

Click on

Account #

or

Service Address

Account #

408 DR VICTORIA, TX 77904

Active

ACCOUNT SUMMARY

Account Number:

Billing Summary

Account Balance:

Next Due Date:

Total Amount Due:

Current Amount Due:

Past Due:

Last Payment:

PAY MY BILL

VIEW MY BILL

VIEW PAST STATEMENT

POWER

Drop down menu shows your accounts.

If not see all accounts, we are still updating, please check back in a few days.

If have REGISTRATION ERRORS

Page 1



The person associated with the account and email address is already registered.

Your login may already be setup. Please try to login again.

If not able to log in, please contact us by:

- Email help@neccoopenergy.com
- www.neccoopenergy.com use our, "Contact Us,"
- Call 855-632-7348 Monday – Friday, 8 am to 5 pm,

There might be a delay in us responding if have a high volume of inquiries.